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Citizen-Centered Cities, Volume II by Paul R. Messinger

Modern cities are increasingly involving citizens in decisions that affect them. This trend is a part of a movement toward a new standard of city management and planning—falling under the names public involvement, public engagement, collaborative governance, civic renewal, participatory democracy, and citizen-centered change.

Citizen-Centered Cities, Volume I by Paul R. Messinger

The twelve city studies in the present volume provide city administrators with a comparative perspective about how U.S. and Canadian cities carry out their public engagement activities. The myriad examples elevate the experience-base of city administrators striving to achieve a standard of excellence in public engagement.

Citizen-centered cities. Volume II, City studies of public

This trend is a part of a movement toward a new standard of city management and planning—falling under the names public involvement, public engagement, collaborative governance, civic renewal, participatory democracy, and citizen-centered change.

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In this article, the authors adopt definitions of civic engagement and collaborative public management that are centered on the citizen and the potential for active citizenship.

(PDF) Citizen-Centered Collaborative Public Management

The Innovation Journal: The Public Sector Innovation Journal, Volume 4(3), 1999, article 8. Good Practices in Citizen-Centered Service 26 case studies of good Canadian public sector citizen-centred practice.

Good Practices in Citizen-Centered Service

By taking a citizen-centric approach, leaders can better understand the needs of their citizens and translate those needs into targeted, effective service-delivery improvements. In doing so, they can increase citizen satisfaction and also reduce costs.

Implementing a citizen-centric approach to delivering

Pg. 9 Using Equity-Centered Capacity Building to Advance School System Improvement, Janice Jackson, National Equity Consultant, California; and Monette McIver, Dana Center, University of Texas at Austin.

EQUITY-CENTERED CAPACITY BUILDING

Modern cities are increasingly involving citizens in decisions that affect them. This trend is a part of a movement toward a new standard of city management and planning—falling under the names public involvement, public engagement, collaborative governance, civic renewal, participatory democracy, and citizen-centered change.

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First, we highlight the potential value of citizen-centered big data to support citizen-centered decision-making in smart cities outside of the previous research on macro-level policy- and decision-making based on collective-level big data analysis (Bates et al., 2014, Jagadish et al., 2014, Kim et al., 2014, Lv et al., 2015, Song et al., 2016, Xu et al., 2016).

Citizen-centered big data analysis-driven governance

Citizen-Centered Cities, Volume I : Case Studies of Public Involvement.. [Paul R Messinger] -- This casebook was inspired by a commissioned systemwide review of the public-engagement activities of the Transportation Services Department of the City of Edmonton.

Citizen-Centered Cities, Volume I : Case Studies of Public

The emphasis is on how the city government applied a citizen-centered approach, visible in the provision of access to the Internet for all, and in facilitating the communication and interaction processes between the city and citizens.

Towards Citizen-Centered Local e-Government - The Case of

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